

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
SEPTEMBER 2025**

Madison County Road Department

Reporting Dates 09/02/25 through 09/30/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45349 A	09/02/25 07:01:00 Dur (hrs/days) 384	09/18/25 14:50:00	09/03/25 16	Limb Pickup Closed Limbs pick up	Brown, Shirley Greer, Keneatrius	Bridgeton Way Bridgeton Way	District 5	Medium Priority
45350 A	09/02/25 09:12:00 Dur (hrs/days) 168	09/09/25 14:50:00	09/03/25 7	Limb Pickup Closed Limb pickupp	Brown, Shirley Caller	Cobbville Dr E Cobbville Dr E		Medium Priority
45351 A	09/02/25 09:13:00 Dur (hrs/days) 24	09/03/25 15:38:00	09/03/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Wolfe, Gerald	Bridge Water Dr Bridge Water Dr	District 4	
45352 A	09/02/25 10:13:00 Dur (hrs/days) 72	09/05/25 14:29:00	09/03/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Davis, Ryan	Logan Ct Logan Ct		Medium Priority
45353 A	09/02/25 10:15:00 Dur (hrs/days) 408	09/19/25 07:18:00	09/03/25 17	Limb Pickup Closed Limbs pick up	Brown, Shirley Stephanie	Ashby Ridge Drive Ashby Ridge Cv		Medium Priority
45354 A	09/02/25 11:55:00 Dur (hrs/days) 72	09/05/25 06:54:00	09/03/25 3	Limb Pickup Closed Limbs and dresser need picking up	Brown, Shirley Lockett, Charlotte	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority
45355 A	09/02/25 13:31:00 Dur (hrs/days) 48	09/04/25 15:47:00	09/03/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Phillips	Wingtip Cv Wingtip Cv		
45356 A	09/02/25 13:49:00 Dur (hrs/days) 72	09/05/25 15:31:00	09/03/25 3	Limb Pickup Closed Limb pickup	Brown, Shirley Britt, Anthony	Grayhawk Dr Grayhawk Dr	District 1	
45358 A	09/02/25 14:10:00 Dur (hrs/days) 48	09/04/25 15:47:00	09/03/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Nicole	Lakeway Dr Lakeway Dr	District 3	
45361 A	09/02/25 14:58:00 Dur (hrs/days) 24	09/03/25 15:41:00	09/03/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Wolfe, Gerald	Bridge Water Dr Bridge Water Dr	District 4	

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45362 A	09/02/25 14:59:00 Dur (hrs/days) 144	09/08/25 15:10:00	09/03/25 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Wayne	Memory Ln Memory Lane	District 3	
45363 A	09/02/25 15:01:00 Dur (hrs/days) 384	09/18/25 14:48:00	09/03/25 16	Limb Pickup Closed Needs limb pickup	Brown, Shirley Thompson, Lillie	Twelve Oaks Rd Twelve Oaks Rd	District 4	Medium Priority
45366 A	09/03/25 13:28:00 Dur (hrs/days) 384	09/19/25 07:18:00	09/04/25 16	Limb Pickup Closed Limb pickup	Brown, Shirley caller	Oakfield Blvd 0	District 1	Medium Priority
45367 A	09/03/25 15:09:00 Dur (hrs/days) 120	09/08/25 15:15:00	09/04/25 5	Trash Related Closed Has TV and a grille to be picked up	Brown, Shirley Hudson, Sharon	Pugh Rd Pugh Rd	District 4	
45368 A	09/03/25 15:10:00 Dur (hrs/days) 144	09/09/25 15:48:00	09/04/25 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Sallie, Nancy	St Charles St St Charles St Flora 39071	District 4	
45369 A	09/03/25 15:13:00 Dur (hrs/days) 24	09/04/25 15:48:00	09/04/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Sanford, Kaci	Camden Way Camden Way	District 4	
45370 A	09/03/25 15:15:00 Dur (hrs/days) 48	09/05/25 14:28:00	09/04/25 2	Trash Related Closed Needs limb pickup	Brown, Shirley Caller	Middlefield Dr Middlefield Dr	District 1	Medium Priority
45371 A	09/03/25 15:52:00 Dur (hrs/days) 24	09/04/25 10:57:00	09/04/25 1	Trash Related Closed Out door furniture and weights	Brown, Shirley Hearthlink, Angel	Covey Run Covey Run	District 4	
45372 A	09/03/25 15:54:00 Dur (hrs/days) 120	09/08/25 15:11:00	09/04/25 5	Limb Pickup Closed Limb pickup	Brown, Shirley Williams, TJ	Muscadine Path Muscadine Path	District 3	
45373 A	09/03/25 15:55:00 Dur (hrs/days) 24	09/04/25 15:48:00	09/04/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Mandel, Dave	Beaufort Cir Beaufort Cir	District 4	

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45374 A	09/03/25 15:57:00	09/04/25 15:49:00	09/04/25 1	Limb Pickup Closed limb pickup	Brown, Shirley Marsalis, Ed	Camden Ct Camden Ct	District 4	
45377 A	09/04/25 09:05:00	09/09/25 15:49:00	09/05/25 5	Limb Pickup Closed Limb pickup	Brown, Shirley Spence, Tyllis	Belle Pointe Dr Belle Pointe Dr	District 4	
45378 A	09/04/25 09:08:00	09/08/25 10:50:00	09/05/25 4	Trash Related Closed Pick up of a treadmill	Brown, Shirley Bucher, Fred	Hampton Ridge Hampton Ridge		
45379 A	09/04/25 09:10:00	09/26/25 15:17:00	09/05/25 22	Limb Cutting Closed tree in ditch needs to be picked up just down the road on the right down from Ridley Hill Church	Brown, Shirley McDonald, Priscilla	Livingston Rd Livingston Rd	District 2	
45380 A	09/04/25 09:28:00	09/05/25 14:28:00	09/05/25 1	Trash Related Closed Need old couches, and limbs pick up	Brown, Shirley Madison County, Nursing H	Peace St E Peace St	District 1	Medium Priority
45382 A	09/04/25 09:56:00	09/10/25 15:14:00	09/05/25 6	Trash Related Closed Need old furniture pick up	Brown, Shirley Harris, Marcus	Ben Luckett Rd Ben Luckett Rd	District 5	Medium Priority
45383 A	09/04/25 10:51:00	09/08/25 15:18:00	09/05/25 4	Limb Pickup Closed Limb/bush clippings pickup	Brown, Shirley Jones, Doug	Hampton Pl Hampton Pl		
45385 A	09/04/25 12:55:00	09/09/25 15:53:00	09/05/25 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Stewart, John	Belle Pointe Dr Belle Pte Dr	District 4	
45388 A	09/04/25 14:31:00	09/08/25 15:20:00	09/05/25 4	Trash Related Closed Pick up of mattress and small arm chair	Brown, Shirley Christie, Sarah	Lake Crest Pl Lake Crest Dr	District 3	
45389 A	09/04/25 15:08:00	09/08/25 15:23:00	09/05/25 4	Limb Pickup Closed limb pickup	Brown, Shirley Blue, Linda	Hampton Pl Hampton Pl		

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45390 A	09/04/25 15:22:00	09/05/25 15:33:00	09/05/25 1	Limb Pickup Closed limb pickup	Brown, Shirley Caller	Camden Ct Camden Ct	District 4	
45391 A	09/04/25 15:23:00	09/09/25 15:49:00	09/05/25 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Davis, Doris	Livingston Vernon Rd Livingston Vernon Rd	District 4	
45393 A	09/04/25 15:27:00	09/08/25 15:36:00	09/05/25 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Caller	Muscadine Path Muscadine Path Madison 39110	District 3	
45394 A	09/04/25 15:37:00	09/10/25 15:11:00	09/05/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Jackie	Moss Rd Moss Rd	District 5	Medium Priority
45395 A	09/05/25 10:47:00	09/09/25 14:50:00	09/06/25 4	Trash Related Closed Need old flooring tiles pick up	Brown, Shirley Griffin, Telistha	Tithelo Rd Tithelo Rd	District 5	Medium Priority
45396 A	09/05/25 10:49:00	09/08/25 15:12:00	09/06/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Marcus	West Elbridge Way W Elbridge Way	District 5	Medium Priority
45398 A	09/08/25 10:11:00	09/08/25 15:27:00	09/09/25 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Mike	Memory Ln Memory Ln	District 3	
45399 A	09/08/25 10:53:00	09/15/25 15:21:00	09/09/25 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Weeks, Michael	Cherry Hill Dr Cherry Hill Dr	District 2	
45400 A	09/08/25 10:54:00	09/10/25 15:12:00	09/09/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Ron	Allen Wood Dr Allen Wood Dr	District 5	Medium Priority
45401 A	09/08/25 10:55:00	09/09/25 14:52:00	09/09/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Cyndy	Oak Trail Oak Trail	District 1	Medium Priority

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45403 A	09/08/25 11:56:00 Dur (hrs/days) 72	09/11/25 15:32:00	09/09/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Linda	Belle Cove Belle Cv	District 3	
45404 A	09/08/25 11:58:00 Dur (hrs/days) 72	09/11/25 15:32:00	09/09/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Steve	Cotton Wood Dr Cotton Wood Dr	District 3	
45405 A	09/08/25 12:45:00 Dur (hrs/days) 24	09/09/25 14:51:00	09/09/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Deweese, Ms	Fairgreen Cv Fairgreen Cove	District 1	Medium Priority
45407 A	09/08/25 13:58:00 Dur (hrs/days) 24	09/09/25 14:51:00	09/09/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Rone, Beverly	Fairgreen Cv Fairgreen Cv	District 1	Medium Priority
45408 A	09/08/25 14:02:00 Dur (hrs/days) 72	09/11/25 15:32:00	09/09/25 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Phillips	Wingtip Cv Wingtip Cv		
45409 A	09/08/25 15:10:00 Dur (hrs/days) 96	09/12/25 07:02:00	09/09/25 4	Limb Pickup Closed Need limb pickup	Brown, Shirley wells, Jerry	Wildwood Acres Wildwood Acres	District 1	Medium Priority
45410 A	09/08/25 15:58:00 Dur (hrs/days) 24	09/09/25 15:47:00	09/09/25 1	Trash Related Closed Mattress pickup	Brown, Shirley Melissa	Deer Haven Dr Deer Haven Dr	District 3	
45411 A	09/08/25 16:04:00 Dur (hrs/days) 24	09/09/25 15:47:00	09/09/25 1	Trash Related Closed Mattress and furniture picked up	Brown, Shirley Dorsey, Angela	Renfroe Dr Renfroe Dr	District 4	
45413 A	09/09/25 08:23:00 Dur (hrs/days) 24	09/10/25 13:57:00	09/10/25 1	Trash Related Closed Recliner pick up	Brown, Shirley Tadarios	Germany Dr Germany Dr		Medium Priority
45414 A	09/09/25 09:18:00 Dur (hrs/days) 216	09/18/25 14:49:00	09/10/25 9	Limb Pickup Closed limb pickup	Brown, Shirley Walker, Cleophus	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority

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45415 A	09/09/25 09:34:00 Dur (hrs/days) 24	09/10/25 13:58:00	09/10/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Cortez	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
45416 A	09/09/25 09:36:00 Dur (hrs/days) 24	09/10/25 13:57:00	09/10/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Benson, Jay	Germany Dr Germany Dr		Medium Priority
45417 A	09/09/25 09:37:00 Dur (hrs/days) 24	09/10/25 13:59:00	09/10/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Stephanie	Ashby Ridge Drive Ashby Ridge Cv		Medium Priority
45419 A	09/09/25 09:55:00 Dur (hrs/days) 24	09/10/25 07:08:00	09/10/25 1	Trash Related Closed Pile of wood and an old playhouse	Brown, Shirley Robinson, David	Pecan St Pecan St	District 4	
45420 A	09/09/25 12:10:00 Dur (hrs/days) 48	09/11/25 15:32:00	09/10/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Lowery	Grayhawk Cv Grayhawk Cv		
45421 A	09/09/25 15:27:00 Dur (hrs/days) 24	09/10/25 13:58:00	09/10/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Shelia	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
45422 A	09/09/25 15:39:00 Dur (hrs/days) 24	09/10/25 15:14:00	09/10/25 1	Trash Related Closed Need trash pick up on this road close to Hwy 43 end [second, or third house to your left]	Brown, Shirley Bacon	Ben Luckett Rd Ben Luckett Rd	District 5	Medium Priority
45423 A	09/09/25 15:54:00 Dur (hrs/days) 48	09/11/25 15:33:00	09/10/25 2	Limb Pickup Closed Cut up tree for pickup/ corner of Thomas Ln	Brown, Shirley Perry, Diane	Giles Ln Giles Ln	District 3	
45425 A	09/10/25 08:54:00 Dur (hrs/days) 24	09/11/25 15:33:00	09/11/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Berry, Millie	Calhoun Dr Calhoun Dr		
45426 A	09/10/25 08:59:00 Dur (hrs/days) 0	09/10/25 15:32:00	09/11/25 0	Trash Related Closed Pick up of a recliner	Brown, Shirley Resident	Robinson Springs Rd Robinson Springs Rd	District 3	

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45427 A	09/10/25 09:02:00 Dur (hrs/days) 0	09/10/25 15:15:00	09/11/25 0	Road Condition Closed Chunks of broken asphalt in the road	Brown, Shirley McCaskill, Kristin	Cedar Hill Rd Cedar Hill Rd	District 4	
45429 A	09/10/25 10:06:00 Dur (hrs/days) 120	09/15/25 14:42:00	09/11/25 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Lakisha	Harbor Rd Harbor Rd	District 1	Medium Priority
45430 A	09/10/25 13:14:00 Dur (hrs/days) 48	09/12/25 14:27:00	09/11/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Walker, Cleotis	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
45431 A	09/10/25 13:12:00 Dur (hrs/days) 24	09/11/25 15:38:00	09/11/25 1	Limb Pickup Closed limb pick up	Brown, Shirley Pongs, Kim	Bellevue Dr Bellevue Dr	District 4	
45432 A	09/10/25 13:18:00 Dur (hrs/days) 24	09/11/25 15:39:00	09/11/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Phillipi, Dino	Grayhawk Dr Grayhawk Dr	District 1	
45433 A	09/10/25 13:20:00 Dur (hrs/days) 24	09/11/25 15:40:00	09/11/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Kerlin, Timothy	Covey Run Covey Run	District 4	
45435 A	09/10/25 15:07:00 Dur (hrs/days) 24	09/11/25 15:40:00	09/11/25 1	Limb Pickup Closed Limb Pick up	Brown, Shirley Morris	Burne Run Burne Run	District 4	
45438 A	09/10/25 15:17:00 Dur (hrs/days) 24	09/11/25 15:40:00	09/11/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Puckett, Victor	Northshore Blvd Northshore Blvd	District 4	
45439 A	09/11/25 07:43:00 Dur (hrs/days) 0	09/11/25 15:41:00	09/12/25 0	Limb Pickup Closed Limb pick up	Brown, Shirley Crockett, Jeff	Ashbrooke Blvd Ashbrooke Blvd	District 3	
45440 A	09/11/25 10:14:00 Dur (hrs/days) 24	09/12/25 14:26:00	09/12/25 1	Trash Related Closed Need lamp, and table pick up	Brown, Shirley Lockett, Betty	Dry Creek Rd Dry Creek Rd	District 5	Medium Priority

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45441 A	09/11/25 11:54:00 Dur (hrs/days) 24	09/12/25 15:42:00	09/12/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Hardy, Mack	Brierfield Dr Brierfield Dr	District 2	
45442 A	09/11/25 14:42:00 Dur (hrs/days) 24	09/12/25 15:42:00	09/12/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Dickerson, Kathy	Savannah Bend Savannah Bend	District 3	
45445 A	09/11/25 14:59:00 Dur (hrs/days) 24	09/12/25 15:42:00	09/12/25 1	Limb Pickup Closed Limb pickup/ small bundle	Brown, Shirley Hairston	Dogwood Hollow Dogwood Hollow	District 3	
45446 A	09/11/25 15:20:00 Dur (hrs/days) 96	09/15/25 15:23:00	09/12/25 4	Limb Pickup Closed Limb pick up	Brown, Shirley Beasley, John	Chapel Hill Rd Chapel Hill Rd	District 3	
45447 A	09/11/25 15:22:00 Dur (hrs/days) 24	09/12/25 15:43:00	09/12/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Rowpliffe, Alex	French Branch French Branch	District 4	
45448 A	09/11/25 15:43:00 Dur (hrs/days) 24	09/12/25 15:43:00	09/12/25 1	Limb Pickup Closed Limb pick up of the whole subdivision of Johnstone	Brown, Shirley Morris	Johnstone Dr Subdivision of Johnstone	District 3	
45449 A	09/11/25 15:46:00 Dur (hrs/days) 24	09/12/25 15:43:00	09/12/25 1	Limb Pickup Closed Pile of limbs between Hwy 463 and Madison City limit sign on Gluckstadt Rd	Brown, Shirley Morris	Gluckstadt Rd Madison City limit sign	District 3	
45450 A	09/11/25 15:48:00 Dur (hrs/days) 24	09/12/25 15:38:00	09/12/25 1	Limb Pickup Closed Several piles of limbs on rd to be picked up	Brown, Shirley Morris	Terri Rd Terri Rd	District 4	
45451 A	09/11/25 15:51:00 Dur (hrs/days) 24	09/12/25 15:41:00	09/12/25 1	Limb Pickup Closed Limb pick up check entire road	Brown, Shirley Morris	Renfroe Dr Serveral piles of limbs Renfroe Dr	District 4	
45452 A	09/12/25 07:09:00 Dur (hrs/days) 0	09/12/25 14:28:00	09/13/25 0	Limb Pickup Closed Limb pickup	Brown, Shirley Grant	Hwy 51 N Hwy 51 N		Medium Priority

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45454 A	09/12/25 15:56:00 Dur (hrs/days) 72	09/15/25 15:21:00	09/13/25 3	Limb Pickup Closed Limb pickup	Brown, Shirley Resident	East Ridge Cir East Ridge Cir	District 2	
45455 A	09/12/25 15:58:00 Dur (hrs/days) 96	09/16/25 07:19:00	09/13/25 4	Limb Pickup Closed Limb pick up	Brown, Shirley Summler, Anna	Knox Ave Knox Ave	District 3	
45456 A	09/15/25 08:49:00 Dur (hrs/days) 48	09/17/25 15:40:00	09/16/25 2	Limb Pickup Closed limb pick up/ limbs are on Lake Ridge	Brown, Shirley Spivey, Ashley	Easton Ct Easton Ct	District 4	
45457 A	09/15/25 08:51:00 Dur (hrs/days) 48	09/17/25 15:40:00	09/16/25 2	Limb Pickup Closed Limb pick up	Brown, Shirley Smith, Scott	Belle Court Belle Court	District 2	
45458 A	09/15/25 08:53:00 Dur (hrs/days) 24	09/16/25 15:01:00	09/16/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Ingram, Steve	Dover Ln Dover Ln	District 2	
45459 A	09/15/25 09:20:00 Dur (hrs/days) 24	09/16/25 15:28:00	09/16/25 1	Trash Related Closed Mattress pickup	Brown, Shirley Weeks, Andrew	St Charles Drive St Charles Drive		
45461 A	09/15/25 09:22:00 Dur (hrs/days) 0	09/15/25 15:25:00	09/16/25 0	Trash Related Closed Mattress/ box spring pickup	Brown, Shirley Resident	St Charles St St Charles St	District 4	
45463 A	09/15/25 09:32:00 Dur (hrs/days) 48	09/17/25 15:40:00	09/16/25 2	Limb Pickup Closed Limb pickup / fence boards	Brown, Shirley Lowe, Beth	Memory Ln Memory Ln	District 3	
45464 A	09/15/25 09:33:00 Dur (hrs/days) 0	09/15/25 15:23:00	09/16/25 0	Limb Pickup Closed Limb pickup	Brown, Shirley Huntzas, Johnathan	Serotina Rd Serotina Rd	District 3	
45466 A	09/15/25 09:52:00 Dur (hrs/days) 336	09/29/25 09:28:00	09/16/25 14	Pot Holes Closed Good morning,	Brown, Shirley Martin, Michael	Cauthen Rd Old Jackson Rd	District 5	Medium Priority

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45468 A	09/15/25 13:05:00 Dur (hrs/days) 24	09/16/25 15:49:00	09/16/25 1	Trash Related Closed Need old wooden cabinets pick up	Brown, Shirley Hudson, Lora	Way Rd Way Rd	District 5	Medium Priority
45469 A	09/15/25 13:07:00 Dur (hrs/days) 24	09/16/25 15:50:00	09/16/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Jordan	Southwood Dr Southwood Dr	District 1	Medium Priority
45470 A	09/15/25 13:52:00 Dur (hrs/days) 0	09/15/25 15:22:00	09/16/25 0	Limb Pickup Closed Limb pick up	Brown, Shirley Resident	Cherry Hill Dr Cherry Hill DDR	District 2	
45471 A	09/15/25 13:54:00 Dur (hrs/days) 24	09/16/25 15:01:00	09/16/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Erickson, Chrystal	Dover Ln Dover Ln	District 2	
45472 A	09/15/25 15:08:00 Dur (hrs/days) 24	09/16/25 15:49:00	09/16/25 1	Trash Related Closed Need recliner chair pick up	Brown, Shirley Cole, Aaron	Rhodes Ln Rhodes Ln	District 1	Medium Priority
45473 A	09/15/25 15:42:00 Dur (hrs/days) 48	09/17/25 11:17:00	09/16/25 2	Limb Pickup Closed Limb Pick up	Brown, Shirley Frailco, Kristen	Belle Pointe Cir Belle Pointe Cir	District 4	
45474 A	09/15/25 16:00:00 Dur (hrs/days) 24	09/16/25 15:02:00	09/16/25 1	Limb Pickup Closed limb pick up	Brown, Shirley Johnson, Brenda	Pembroke Cir Pembroke Cir	District 3	
45475 A	09/15/25 16:02:00 Dur (hrs/days) 48	09/17/25 14:46:00	09/16/25 2	Limb Pickup Closed Limb Pick up	Brown, Shirley Wright, Suzanne	Shady Ln Shady Ln	District 5	
45476 A	09/16/25 08:02:00 Dur (hrs/days) 24	09/17/25 07:18:00	09/17/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Grant, Devan	Channing Cir Channing Cir	District 4	Medium Priority
45478 A	09/16/25 13:07:00 Dur (hrs/days) 24	09/17/25 15:42:00	09/17/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Ashcroft, Alan	August Bend August Bend	District 2	

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45479 A	09/16/25 13:19:00 Dur (hrs/days) 24	09/17/25 07:19:00	09/17/25 1	Trash Related Closed Need mattress pick up	Brown, Shirley Tony	Creekside Dr Creekside Dr	District 1	Medium Priority
45480 A	09/16/25 13:20:00 Dur (hrs/days) 24	09/17/25 14:47:00	09/17/25 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Frazier, Gail	Coachmans Rd Coachmans Rd	District 2	Medium Priority
45482 A	09/16/25 15:41:00 Dur (hrs/days) 72	09/19/25 07:18:00	09/17/25 3	Limb Pickup Closed limb pickup	Brown, Shirley Griffin, Wanda	Germany Dr Germany Dr		Medium Priority
45483 A	09/17/25 08:42:00 Dur (hrs/days) 0	09/17/25 15:42:00	09/18/25 0	Limb Pickup Closed Limb pickup	Brown, Shirley Parish	Caroline Blvd Caroline Blvd	District 4	
45484 A	09/17/25 09:23:00 Dur (hrs/days) 24	09/18/25 14:53:00	09/18/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Minor, Doug	Sharpe Rd Sharpe Road	District 2	
45485 A	09/17/25 10:13:00 Dur (hrs/days) 24	09/18/25 14:54:00	09/18/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Deen, Mrs	Grayhawk Cv Grayhawk Cove		
45486 A	09/17/25 11:22:00 Dur (hrs/days) 48	09/19/25 07:19:00	09/18/25 2	Limb Pickup Closed Limb pickup	Brown, Shirley Beverley	Middlefield Dr Middlefield Dr	District 1	Medium Priority
45487 A	09/17/25 14:34:00 Dur (hrs/days) 24	09/18/25 14:54:00	09/18/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Lee, Cathy	Brisco St Briscoe Street		
45488 A	09/17/25 15:37:00 Dur (hrs/days) 24	09/18/25 14:54:00	09/18/25 1	Limb Pickup Closed Limb Pickup	Brown, Shirley Cox, Caleb	Lakeway Dr Lakeway Dr	District 3	
45489 A	09/18/25 07:18:00 Dur (hrs/days) 96	09/22/25 07:56:00	09/19/25 4	Culvert Clean Out Closed Needs culvert unstopped	Brown, Shirley Moody, Cara	Weldon Dr Weldon Dr Madison 39110	District 3	

Madison County Road Department

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45490 A	09/18/25 11:25:00 Dur (hrs/days) 24	09/19/25 14:24:00	09/19/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Beatrice	Cleo Clark Rd Cleo Clark Rd	District 5	Medium Priority
45491 A	09/18/25 13:22:00 Dur (hrs/days) 24	09/19/25 15:40:00	09/19/25 1	Limb Pickup Closed Limb pickup on road 4 stops	Brown, Shirley Morris	Chapel Hill Rd Chapel Hill Rd	District 3	
45495 A	09/18/25 15:16:00 Dur (hrs/days) 24	09/19/25 14:23:00	09/19/25 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Bonner, Tony	Pine Grove Rd Pine Grove Rd	District 1	Medium Priority
45496 A	09/18/25 15:18:00 Dur (hrs/days) 96	09/22/25 15:22:00	09/19/25 4	Limb Pickup Closed Needs limb pickup, also a pile is on Caroline Boulevard before you get to Camden Ct	Brown, Shirley Callier	Camden Ct Camden Ct	District 4	
45498 A	09/19/25 07:14:00 Dur (hrs/days) 240	09/29/25 06:58:00	09/20/25 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Lee, Hailey	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
45499 A	09/19/25 08:50:00 Dur (hrs/days) 240	09/29/25 06:58:00	09/20/25 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Lester, Cheryl	Ashby Park Ashby Park	District 1	Medium Priority
45500 A	09/19/25 09:00:00 Dur (hrs/days) 72	09/22/25 15:25:00	09/20/25 3	Limb Pickup Closed Limb pick up at two stops	Brown, Shirley Furr, Donna	Northshore Pointe Northshore Pt	District 3	
45501 A	09/19/25 09:54:00 Dur (hrs/days) 240	09/29/25 06:56:00	09/20/25 10	Trash Related Closed Need couch pick up	Brown, Shirley Smith, Marcus	Cherry Rose Ln Cherry Rose Ln	District 5	Medium Priority
45505 A	09/19/25 12:53:00 Dur (hrs/days) 144	09/25/25 07:24:00	09/20/25 6	Culvert Installation Closed Need a new culvert has it flagged	Brown, Shirley Emfinger, Marcus	Cane Creek Rd Cane Creek Rd	District 4	
45506 A	09/19/25 15:38:00 Dur (hrs/days) 264	09/30/25 08:17:00	09/20/25 11	Culvert Installation Closed Need a culvert installed for a double wide trailer (asking for a wider than normal culvert)	Brown, Shirley McDory, Taylor	Stokes Rd Stokes Rd	District 3	Medium Priority

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45507 A	09/22/25 07:03:00 Dur (hrs/days) 168	09/29/25 06:59:00	09/23/25 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	West Elbridge Way W Elbridge Way	District 5	Medium Priority
45508 A	09/22/25 12:34:00 Dur (hrs/days) 168	09/29/25 07:00:00	09/23/25 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Beatrice	Cleo Clark Rd Cleo Clark Rd	District 5	Medium Priority
45509 A	09/22/25 13:10:00 Dur (hrs/days) 24	09/23/25 14:58:00	09/23/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Crowley, Ted	Camden Ct Camden Ct	District 4	
45510 A	09/22/25 13:12:00 Dur (hrs/days) 24	09/23/25 15:05:00	09/23/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Lottes, Doug	Eagle Cove Eagle Cove		
45511 A	09/22/25 14:01:00 Dur (hrs/days) 24	09/23/25 15:05:00	09/23/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Jeewon	Martinique Drive Martinique Dr		
45512 A	09/22/25 14:09:00 Dur (hrs/days) 24	09/23/25 15:05:00	09/23/25 1	Limb Pickup Closed Limbs pickup	Brown, Shirley Sally, Nancy	St Charles St St Charles St	District 4	
45513 A	09/22/25 14:28:00 Dur (hrs/days) 168	09/29/25 07:02:00	09/23/25 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Coach, Wash	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority
45514 A	09/22/25 14:47:00 Dur (hrs/days) 168	09/29/25 07:03:00	09/23/25 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Beckler, Walter	Cherry Rose Ln Cherry Rose Ln	District 5	Medium Priority
45518 A	09/23/25 09:47:00 Dur (hrs/days) 144	09/29/25 07:04:00	09/24/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Hampton, Cyndy	Oak Trail Oak Trail	District 1	Medium Priority
45519 A	09/23/25 11:47:00 Dur (hrs/days) 144	09/29/25 07:06:00	09/24/25 6	Trash Related Closed Need stove pick up	Brown, Shirley Griffin, Telistha	Tithelo Rd Tithelo Rd	District 5	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45521 A	09/23/25 13:34:00 Dur (hrs/days) 144	09/29/25 07:06:00	09/24/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Andrew	Sweetbriar Circle Sweetbriar Cir		Medium Priority
45522 A	09/23/25 14:08:00 Dur (hrs/days) 168	09/30/25 08:18:00	09/24/25 7	Culvert Installation Closed Need culvert installed on new property	Brown, Shirley Bobbitt, Tom	Richmond Grove Rd Richmond Grove Rd	District 4	Medium Priority
45523 A	09/23/25 14:10:00 Dur (hrs/days) 144	09/29/25 07:05:00	09/24/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Dorothy	Steen Rd Steen Rd	District 5	Medium Priority
45526 A	09/23/25 15:51:00 Dur (hrs/days) 48	09/25/25 07:26:00	09/24/25 2	Limb Pickup Closed Limb Pick up	Brown, Shirley Polles, Amanda	South Glen Dr South Glen Dr	District 3	
45527 A	09/23/25 15:53:00 Dur (hrs/days) 48	09/25/25 07:27:00	09/24/25 2	Limb Pickup Closed Limb pick up	Brown, Shirley Dale, Claire	Katherine Pointe Dr Katherine Pt Dr	District 3	
45530 A	09/24/25 10:37:00 Dur (hrs/days) 144	09/30/25 07:33:00	09/25/25 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Jeff	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
45532 A	09/24/25 10:38:00 Dur (hrs/days) 120	09/29/25 07:04:00	09/25/25 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Watts, Darryl	Mcdougal Rd Mcdougal Rd	District 4	Medium Priority
45533 A	09/24/25 12:25:00 Dur (hrs/days) 120	09/29/25 07:05:00	09/25/25 5	Trash Related Closed Need couch pick up	Brown, Shirley Evenlyn	Way Rd Way Rd	District 5	Medium Priority
45534 A	09/24/25 14:15:00 Dur (hrs/days) 48	09/26/25 15:15:00	09/25/25 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Prerkins	Charlton Drive Charlton Dr	District 4	
45535 A	09/24/25 14:18:00 Dur (hrs/days) 24	09/25/25 15:48:00	09/25/25 1	Trash Related Closed Need old cabinets pick up	Brown, Shirley Armstrong	Norris St Norris St	District 4	

Madison County Road Department

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45537 A	09/25/25 10:35:00 Dur (hrs/days) 96	09/29/25 07:08:00	09/26/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Ollie, Phyllis	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
45538 A	09/25/25 10:36:00 Dur (hrs/days) 96	09/29/25 07:07:00	09/26/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Graves, Scott	Harvey Cv Harvey Cv	District 1	Medium Priority
45539 A	09/25/25 11:53:00 Dur (hrs/days) 96	09/29/25 07:08:00	09/26/25 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Blount, Glenda	Beach Bluff Rd Beach Bluff Rd	District 5	Medium Priority
45541 A	09/25/25 13:58:00 Dur (hrs/days) 24	09/26/25 15:15:00	09/26/25 1	Limb Pickup Closed Limb pick up	Brown, Shirley Allverson, Margaret	Camden Ct Camden Ct	District 4	
45542 A	09/25/25 13:59:00 Dur (hrs/days) 24	09/26/25 15:15:00	09/26/25 1	Limb Pickup Closed Limb pickup	Brown, Shirley Carroll	August Bend August Bend	District 2	
45543 A	09/26/25 09:31:00 Dur (hrs/days) 96	09/30/25 07:30:00	09/27/25 4	Limb Pickup Closed	Brown, Shirley McKay, Sandra	Savoy Park Savoy Park	District 4	
45544 A	09/26/25 13:12:00 Dur (hrs/days) 96	09/30/25 07:31:00	09/27/25 4	Limb Pickup Closed Limb pick up	Brown, Shirley Becky	Lake Ridge Dr Lake Ridge Dr	District 4	
45546 A	09/26/25 14:33:00 Dur (hrs/days) 96	09/30/25 07:53:00	09/27/25 4	Trash Related Closed Pick up of dishwasher	Brown, Shirley McCullough, Brad	Leppingwell Drive Leppingwell Drive	District 3	Medium Priority

148 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
Total Requests:		148						